

SASSA: 14-23-CS-WC: QUESTIONS AND ANSWERS

No	Bidder Name	Question	Answer
1.	Ngova Security Services	1. We are completing the Invitation to bid for SASSA 14-23-WC tender for security services and we need assistance with the completion of the pricing schedule. Can you please assist us in this regard or guidance on where we can find a template.	Please check annexure A (Pricing schedule) and if you have any queries regarding annexure A you can send an email requesting clarity.
2.	Phangela Group	<ol style="list-style-type: none"> 1- Regarding the transport to the service locations. Will Sassa transport the officers from a central point or will we as the service provider need to provide transport? 2- Would Sassa need patrolling devices and Access Control devices on site at the Local Offices? 3- Would the Night Shift officers have access to a phone to communicate with our control room? 4- Can we submit separate pricing for the patrolling and access devices or do I work it into my officer rate? 	<ol style="list-style-type: none"> 1. SASSA WC, as the client, will not transport any security personnel to any service point. The running cost of security deployment is borne solely by the service provider under whose employ they are. 2. Section 3.1 of the ToR includes, but is not limited to, a summarised breakdown which i.e. refer to patrolling monitoring devices e.g. patrol clock-point system of guards, supervision checklists, searching technology, etc. to ensure an acceptable access control service is rendered at any point in the contract



			<p>3. SASSA WC does not allow any security personnel to use the administrative equipment, this too is the responsibility of the security company.</p> <p>4. No, please include the cost of the technical devices into your quotation on the required document.</p>
3.	Andani Nelushi	<p>1. May you kindly clarify in regards to Annexure A on page 2 of 13 , there is unit price, are we pricing the total monthly rate for 1 guard or for all 5 guards as per regional office and 3 guards as per RMC Warehouse.</p>	<p>1. The supplier must cost the Agency for the unit price of e.g. all 5 guards for Regional Office and all 3 guards for RMC.</p>

